

Mandatory Disclosure Regarding Protection of Personal Data

Dear Customer: as collection and processing of your personal data concerns your privacy, Taishin International Bank Co., Ltd. (hereinafter Taishin Bank) is bound by Article 8, Paragraph 1 of the Personal Data Protection Act to inform you of the following with regards to the collection and processing of your personal data: (I) The name of the non-government agency; (II) The purpose of the collection; (III) The categories of the personal data; (IV) The time period, territory, subjects, and methods of which the personal data is used; (V) The data subject's rights under Article 3 of the Personal Data Protection Act and the methods for exercising such rights; and (VI) The data subject's rights and interests that will be affected if he/she elects not to provide his/her personal data.

I. The purpose of the collection:

(I) Common purposes:

040 Marketing (including but not limited to TS Financial Holding Co., Ltd. cross-selling Taishin Bank digital channels/ telemarketing business); 059 Financial service industry's collection and processing information in accordance with laws and requirements for financial supervision; 060 Financial dispute resolution; 061 Financial supervision, governance and inspection ;063 Non-government agency collect or process personal data under legal obligations; 069 Contract, contract-like or other legal relation matters; 090 Consumer, customer management and service; 091 Consumer protection; 098 Business and technical information; 104 Account management and debt trading business; 135 Information (communication) services; 136 Information (communication) and database management; 137 Information and communication security and management; 157 Investigation, statistics and research analysis; 177 Other financial administrative business; 181 Other business operation in accordance with the business registration; 182 Other consulting services; and in compliance with the Foreign Account Tax Compliance Act of the U.S. and intergovernmental agreements.

(II) Service specific purposes:

1. Deposit/Remittance/Trust/Wealth Management Services:

036 Deposit and remitting; 001 Life and health insurance; 020 Agency and brokerage business; 022 Foreign exchange business; 037 Registration of securities and securities holders; 044 Investment management; 065 Insurance managing, agency and notary business; 067 Debit card or electronic payment business; 068 Trust business; 082Borrower/Depositor Consolidated Management; 093 Property insurance; 094 Property management; 111 Bills business; 112 Negotiation instrument exchange business; 148 Internet shopping and other electronic commerce services; 166 Securities, futures, securities investment trust and consulting related services.

2. Loans:

106 Credit business; 001 Life and health insurance; 022 Foreign exchange business; 036 Deposit and remitting; 037 Registration of securities and securities holders; 065 Insurance agency business; 067 Debit card; 068 Trust business; 082 Borrower/Depositor Consolidated Management; 088 Loan approval and credit business; 093 Property insurance; 094 Property management; 111 Bills business; 112 Negotiation instrument exchange business; 126 Claims the whole discounting and trading business; 154 Credit investigation.

3. Credit cards:

067 Credit card, debit card or electronic payment business; 001 Life and health

insurance; 022 Foreign exchange business; 036 Deposit and remitting; 065 Insurance agency business; 082 Operation of integrated management among the borrowing households with depositors saved business; 088 Loan approval and credit business; 093 Property insurance; 106 Credit business; 148 Internet shopping and other electronic commerce services; 154 Credit investigation.

II. The categories of the personal data:

- (I) Information including your name, ID card number, date of birth, contact information, image, voice, biometric(including but not limited to portrait, fingerprint, etc.) , browsing behaviors on the Taishin Bank website or app (e.g. cookies, identifiers and identifierForVendor) and other details in application forms and related application documents that Taishin Bank collects and processes while conducting business with you or providing accounts or services for you; or information collected and processed from you or a third party (e.g. Joint Credit Information Center, MOF Fiscal Information Agency, Financial Information Service Co., Ltd., credit guarantee institutions, National Credit Card Center, Taiwan Clearing House, credit card organizations, acquirers and merchants, insurance companies, e-payment institutions, public utilities agencies, and Ministry of Digital Affairs).
- (II) If you use a deposit account from another bank as your identity verification when you conduct transactions via electronic banking on the Taishin Bank website or app, then the information of your deposit account at the other banks you provide will be sent to the Financial Information Service Co. Ltd.'s Interbank Financial Account Information Inspection system for verification, in order to inspect the validity of deposit account at the other banks.
- (III) If you use a credit card from another bank as your identity verification when you conduct transactions via electronic banking on the Taishin Bank website or app (including but not limited to applying for a credit card online), then the information of the credit card from the other bank you provide will be sent to the National Credit Card Center and Financial Information Service Co. Ltd.'s Credit Card Holders Auxiliary Authentication Platform in order to inspect the validity of the other bank's credit card.
- (IV) If you use mobile verification as your identity verification when you conduct transactions via electronic banking on the Taishin Bank website or app, then Taishin Bank will collect, process, and use your personal information obtained from the telecoms provider or telecommunications certification service provider that provided the SIM card for the telephone number you provided, including your name, address, telephone number, e-mail address, payment history, and telco score.

III. The time period, territory, recipients, and methods of which the personal data is used:

- (I) Time period:
 - 1. For the entire duration needed to serve the underlying purposes.
 - 2. For the entire duration required by law (including but not limited to the Regulations Governing Anti-Money Laundering of Financial Institutions and the Business Entity Accounting Act), or specified in contracts, or as deemed necessary to perform service activities (whichever is longer).
- (II) Territory:

All places, local or foreign, where any of subjects listed in as below are located.
- (III) Recipients:
 - 1. Taishin Bank (including other service providers commissioned to perform services to Taishin Bank).
 - 2. Institutions that are permitted by laws and regulations to make use of such information (e.g. Taishin Bank's parent holding company and other subsidiaries in

- the same holding company).
3. Other institutions that perform relevant services (e.g. correspondence banks, JCIC, Taiwan Clearing House, Financial Information Service, credit guarantors, Fiscal Information Agency of Ministry of Finance, National Credit Card Center, credit card organizations, acquirers and merchants).
 4. The financial supervisory authority and any authorized institutions which have rights according to the laws and regulations.
 5. Any party you have agreed to (e.g.: insurance company, e-payment institution, public utilities agency, a third party with which Taishin Bank engages in joint marketing or sharing of customer information or business promotion, domestic or foreign tax withholder, or domestic or foreign governmental authority or tax authority).
- (IV) Methods: Collect, process, use, and transmit/transmit internationally your personal data in print or electronic format by measures that comply with the Personal Data Protection Act.
- IV. You may exercise the following rights over your personal data held by Taishin Bank:
- (I) To enquire, request to view, or request to make a copy.
 - (II) To request to make a supplement or correction.
 - (III) To request Taishin Bank to stop the collection, processing, or use of your personal data and to request to delete your personal data.
 - (IV) To request Taishin Bank the right of data portability or the right not to be subject to decisions based on automated processing (provided it is technically feasible and the data subject is a citizen of an EU country).
 - (V) To request Taishin Bank to stop the telemarketing.
- V. To exercise the rights above(I)~(IV), please visit a Taishin Bank branch or contact the customer service (at 0800-000-456 for application or 02-26553355 for general customer service). To exercise the right above (V), you may not only exercise the right through the above channels, but also request it at the time of telemarketing calls.
- VI. Except for information necessary for Taishin Bank to perform its statutory obligations, you are free to choose whether or not to provide your personal data and the classification of information to provide to the Bank. However, if you refuse to provide information that is necessary for due diligence or operational purposes, it may affect Taishin Bank's ability to complete the necessary reviews and other procedures and Taishin Bank may be unable to provide you with the services or have to list your account at Taishin Bank as a Recalcitrant Account according to the Foreign Account Tax Compliance Act of the U.S. We seek your understanding in this matter.